

## Payment and Cancellation Responsibilities

### Billing and Payments to Affiliated Healthcare Providers

Office visit rates are only for the consultation with the provider. Additional services are charged separately. These could include an electrocardiogram, glucose test or ANY other study, service and/or procedure that is not included in the office visit. The CAPAZ-MEX member is responsible for payment of any and all additional charges. CAPAZ-MEX is not an insurance program; members are responsible for payment of medical services, at the time they are given.

CAPAZ-MEX has contracted with healthcare providers who have agreed to offer services at discounted rates; these healthcare providers can be found in the CAPAZ-MEX Medical Directory which is given to members at the time of registration or downloaded online at [www.capazmex.com](http://www.capazmex.com). The Medical Directory may change at any time. It is the responsibility of the member to periodically call or check online for the most recent Medical Directory. It is the responsibility of the member to seek services from the contracted providers in order to receive the discounted rates. Discounted rates cannot be guaranteed through providers that are outside the network. CAPAZ-MEX is not responsible for the quality or outcome of the services rendered by any of the contracted healthcare providers.

<b>Yuma Arizona</b>
<ol style="list-style-type: none"> <li>1. Fees at participating primary care clinics are <b>\$50.00</b> for first visit, and <b>\$35.00</b> for established patients, Additional procedures or tests are discounted based on Medicare Rates.</li> <li>2. Specialists' fees start from <b>\$90.00 to \$120.00</b> for the first visit and <b>\$65.00</b> for established patients. Additional procedures or tests are discounted based on Medicare Rates.</li> <li>3. Urgent care fees are <b>\$90.00</b> per office visit.</li> <li>4. Hospitalization fees are based on the Medicare allowable rate, which is <b>up to a 65% discount</b> of the total amount of the procedure. You may incur additional costs such as physician charges.</li> <li>5. Exceptions are noted on page 2.</li> </ol>
<b>San Luis Rio Colorado, Sonora, Mexico</b>
<ol style="list-style-type: none"> <li>1. Fees at participating primary care clinics are <b>\$20.00</b> per visit.</li> <li>2. Specialists' fees are <b>\$20.00</b> per visit. Additional procedures or tests are discounted 20% off the standard rates.</li> <li>3. Hospitalization and medications are discounted <b>20%</b> off the standard rates.</li> </ol>
<b>Mexicali, Baja California, Mexico</b>
<ol style="list-style-type: none"> <li>4. Fees at participating primary care clinics are <b>\$20.00</b> per visit.</li> <li>5. Specialists' fees are <b>\$25.00</b> per visit. Additional procedures or tests are discounted 20% off the standard rates.</li> <li>6. Hospitalization and medications are discounted <b>20%</b> off the standard rates.</li> </ol>

### Payment Responsibilities at Yuma Regional Medical Center

The quotes for hospitalization are up to a 65% discount. Should you need to utilize the Hospital (Yuma Regional Medical Center) or its Emergency Room, please note that there are other organizations and private entities working within the hospital that are not contracted under CAPAZ-MEX Medical Discount Network. These companies charge for services separately, and may not be discounted. You, the member, are responsible for the payment of these charges.

## Consent for Electronic Health Record Release

I hereby authorize Regional Center for Border Health, Inc. and its Community Access Program of Arizona and Mexico to preserve my medical record as an Electronic Health Record so my information can be accessed electronically for purposes of future treatment and referrals to another doctor, and for anonymous use in public health studies. My electronic health record will be stored and communicated securely and will be handled with the same confidentiality as other records. A digital copy of my electronic health record and listing of who accessed my records will be provided upon request.

**Statement of Member:** By agreeing to this electronic consent form I confirm that I have been informed of the rules and conditions regarding the electronic health record exchange and understand what is implied by my agreeing to this consent form. I understand that I may revoke this consent at any time by notifying Regional Center for Border Health, Inc. in writing, but if I revoke my consent, such revocation will not affect any actions that Regional Center for Border Health, Inc. took before receiving my revocation.

### **CAPAZ-MEX Membership Cancellation**

If a CAPAZ-MEX member acquires health insurance during the first 30 days of enrollment, CAPAZ-MEX will refund the membership fees, minus a 20% administrative charge. In order to receive a refund, the member must surrender his or her membership card. No refunds will be given after 30 days of membership or without a membership card.

### **Exceptions**

1. Some providers that are not listed under the “Primary Care” section of the Medical Directory may still perform primary care services, but at a higher rate (\$90 new patients/\$65 established patients). These providers include Prime Care Urgent Care, Southwest Diabetes Center, and Henry Florez, M.D.
2. Provider visit rates are based on a standard length visit. Longer or more complicated visits may be charged at a higher rate.
3. Yuma Vision Center charges \$90 for an eye exam, and offers a 20% discount on eye glasses.
4. Quality Rehab Network charges \$35 for an initial consultation, and \$35 per therapy session.
5. Gregory A. Ertl, M.D. (Dermatologist) charges \$125 for an initial consultation, and offers a 20% discount on services.
6. Discounts on medication vary depending on whether the medication is name-brand or generic. Name-brand discounts are approximately 10%-20% off the retail price, and generic medication discounts are approximately 40%-60% off the retail price. Members are encouraged to compare prices before making any medication purchase.
7. The 65% discount claim is based on the Medicare Allowable Rate, which is generally 50% to 65% lower than the standard rate charged by the provider. Actual savings may vary.
8. Medical providers may exclude certain procedures from the discounted rates. It is the responsibility of the member to ask the provider directly what services may or may not be discounted before the time of service.

**By enrolling in CAPAZ-MEX, the member accepts these Payment and Cancellation Responsibilities.**